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ESTIMATING HEALTH CARE COST AND EFFECTS AMONG URBAN HOUSEHOLDS IN RIVERS STATE NIGERIA

^a*Enuagwuna F. C., ^aTobin-West C., ^bOfili A. and ^aOjule I.

^aDepartment of Community Medicine, University of Port Harcourt Teaching Hospital, Rivers State. ^bDepartment of Community Health, University of Benin Teaching Hospital, Edo State.

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*Corresponding Author Dr. Enuagwuna F. C. Department of Community Medicine, University of Port Harcourt Teaching Hospital, Rivers State.

ABSTRACT

Background: Most health systems are confronted with high demand but have limited budget with which to provide necessary services. The cost of obtaining healthcare continues to be a major challenge in low- and middle-income countries due to low health insurance coverage. The aim of this study was to estimate the cost of healthcare and its effects on urban residents in Rivers State. Methods: This community-based descriptive cross-sectional study was conducted among 624 respondents residing in urban settlements in Rivers State who were recruited using a multi-stage sampling technique. Data was obtained using a semi-structured interviewer-administered questionnaire. IBM Statistical Product and Service Solution version 25 was used to analyse the data. Results: The respondents in the urban region of Rivers State Nigeria spend an average of \$90.7 on healthcare, 16.3% experienced catastrophic health expenditure with 12.7% living below the poverty line following healthcare expenditure in the past year. The residents experience several consequences of healthcare costs ranging from sacrificing money meant for other needs to pay for healthcare, selling assets, having their wards drop out of school, borrowing and death of loved ones. Conclusion: The cost of obtaining healthcare among urban residents appears to be on the high side, due to the various direct medical and non-medical cost that accompanies the process of accessing healthcare. A community-based insurance scheme will alleviate the suffering due to the high cost of healthcare among residents in urban communities in Rivers State.

KEYWORDS: Healthcare Cost, Consequences, Urban areas, Rivers State.

INTRODUCTION

Healthcare expenditures often place a burden on the financial sustainability of households, particularly in resource-poor settings where effective coverage of health insurance schemes are lacking and out-of-pocket (OOP) expenditure is the common form of health care financing.^[1] Out-of-pocket health expenditure has been shown to have a negative impact on health equity, and healthcare utilization and may lead to catastrophic spending. Catastrophic costs due to healthcare refer to households spending more than a stated percentage threshold of 10% of their household income.^[2]

Healthcare expenditure may occur through combinations of direct and indirect taxation; voluntary/non-voluntary prepayment and/or co-payment or co-insurance, or through direct out-of-pocket payment by care-seekers at the point of care. These different means of health financing offer different levels of financial risk protection, access and quality of care for users.^[2,3]

Globally, approximately 44 million households or more than 150 million individuals, face catastrophic health expenditure (CHE), and about 25 million households or more than 100 million individuals are forced into poverty due to the need to pay out of pocket for healthcare services every year.^[3] Over the years, Nigeria does not have documented figures as regards the number of households or percentage of her population that face catastrophic health expenditure (CHE), this also trickles down to the two study areas in Rivers State. Recent studies on concentration of inequality in CHE, together with its decomposition are scarce in Nigeria.^[4]

The impact of out-of-pocket payments for healthcare is beyond catastrophic expenditure alone. Expenditures on health can be financially disastrous for poor households as many people in need of healthcare, particularly the poor, may not utilize health services, and some may patronize low-quality healthcare simply because they cannot meet the direct medical and non-medical costs of healthcare services.^[3]

Some of the coping strategies for payment of health expenditures include households being able to manage payments by selling off assets, borrowing and reduction

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in household consumption which are all likely to have adverse effects on their wellbeing. $^{\left[5,6\right] }$

The remarkably low health insurance coverage in Nigeria, estimated at approximately 2.5% of her population, and an even smaller percentage in Rivers State (less than 2% of the Rivers State population) covered by any form of pre-payment and risk pooling scheme, leave a significant portion of the population vulnerable to out-of-pocket expenses and catastrophic health expenditures (CHE).^[5,6]

Household healthcare expenditure considering the various costs of healthcare has not been fully assessed among households living in urban communities in Rivers State. Most studies only focused on the catastrophic health payment. There is therefore need to highlight the various costs of healthcare and its consequences among urban residents in Rivers State.

METHODS

Study Area

This study was conducted in Rumueme in Obio/Akpor LGA and Borokiri in Port Harcourt LGA of Rivers State, which is situated in the oil-rich Niger Delta region of Nigeria. Out of 23 local government areas (LGAs) in the state, Port Harcourt City and Obio-Akpor LGAs, are considered to be predominantly urban. Port Harcourt, as the capital city of Rivers State, is more developed and primarily inhabited by political appointees, upper-class civil servants, and business tycoons. On the other hand, Obio-Akpor is less developed and predominantly occupied by lower-class civil servants, businessmen, and farmers.

The public and private sectors are involved in providing orthodox healthcare services in Rivers State. There are five tertiary healthcare facilities providing specialist services in Port Harcourt. One is owned by the federal government while the other four are state-owned. They include the Rivers State University Teaching Hospital (RSUTH) (former Braithwaite Memorial Specialist Hospital), Professor Kelsey Harrison Hospital, Neuropsychiatric Hospital, Dental & Maxillofacial Hospital and University of Port Harcourt Teaching Hospital (UPTH).

Study Design

The study was a community-based descriptive crosssectional study using mixed methods of data collection techniques.

Study Population

The study population consisted of households residing within each of the two study areas in Rivers State for up to one year before the study began. This duration was deemed adequate for individuals to potentially require medical attention. The study population of the focus group discussions comprised the heads of households,

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whose households experienced catastrophic health expenditure in the last year.

Sample Size Estimation

The sample size was estimated using Cochran's formula for calculating sample size for a descriptive study with a single proportion

$$n = \frac{z^2 pq}{e^2}$$

Were n= the minimum sample size, Z= the standard normal deviate corresponding to the level of significance; Z=1.96,

P= The prevalence of CHE in a previous study, 32.8%.^[7] q=1-p=0.6,

e= Level of precision or maximum error of estimate at 95% Confidence Level, e=0.05.

A study design effect of two was applied, making the minimum sample size required to be 608. A design effect of two was applied to effectively adjust the sample size calculation to ensure that the study has enough statistical power to detect meaningful effects or differences while properly accounting for the clustered nature of the data. The sample size of the focus group discussions comprised 49 heads of households (this was achieved by purposive sampling method which prioritizes the selection of participants who are most likely to provide rich and insightful data on the subject matter) who experienced catastrophic health expenditure.

Sampling Method

The households were selected by a multi-stage sampling technique that involved the selection of two communities from Rivers State urban LGAs (Port Harcourt city LGAs, Obio/Akpor LGAs,) A simple random sampling method, using balloting was applied to select one ward each from the 17 wards in Obio/Akpo and the 20 wards in Port Harcourt LGAs. The second stage was the selection of communities using a simple random sampling by balloting, Rumueme was selected out of 7 communities in ward 11 of Obio/Akpor and Borokiri was selected from 14 communities in ward 7 of Port Harcourt LGA. The third stage was the selection of households from each of the communities using a cluster sampling method. Houses were divided into three clusters using major streets as landmarks and one out of the three clusters and households living in the selected clusters were interviewed. A purposive sampling method was used to select 49 heads of households who experienced catastrophic health expenditure for the focus group discussions.

Study Instrument was a semi-structured structured questionnaire adapted from valid existing instruments that have been used in related investigations.^[8,23] The questionnaire was programmed in the open data kit application (ODK). The survey was conducted through interviewer-administered methods in English language, with the option for the interviewer to convey questions in

Pidgin English based on the educational level of the respondent. Healthcare cost for multiple episodes of illness was determined by asking questions on the amount spent on various direct medical and direct nonmedical costs in addition to making reference to receipt of payment made for healthcare. Direct medical costs encompass expenses related to consultations, medications, tests, and admissions/hospital stays accrued over the preceding year. Additionally, an estimation of direct non-medical costs was conducted, which comprises expenses such as travel expenses (to and from the hospital), meals consumed during visits, and lodging.

A Focus Group Discussion (FGD) guide was utilized to facilitate the FGD sessions, where a total of 49 heads of households were purposively selected to participate in the discussions. Data saturation was reached after four sessions in Rumueme community in OBALGA and three sessions in Borokiri community in PHALGA with seven participants each. FGD was conducted with the help of two research assistants. A voice recorder was used to record the sessions.

Instrument validity

The questionnaire underwent a pre-testing phase among 61 heads of households, constituting 10% of the estimated sample size in Akpajo community within Eleme LGA. Akpajo community was chosen as it falls outside the study area. This pre-testing aimed to ensure the consistency and reliability of the instrument. The instrument was then updated based on the limitations observed during the pretesting.

Data Analysis

Data was analyzed using IBM Statistical Product and Service Solution version 25. Variables were summarized as means, median and standard deviation for continuous variables while categorical variables were summarized as frequency distribution tables and charts. Direct medical cost include cost of consultation, drugs, investigations and admission/hospital stay within the previous year.

Qualitative Data Management

Audio recordings of the focus group discussions were transcribed into Microsoft word documents. The transcriptions were then uploaded into Atlas Ti. Version 8, and a content analysis approach was used to analyze the data, aiming to describe the personal experiences of participants concerning costs and payments for healthcare. The principal researcher and an assistant read the first three transcripts and inductively developed codes which were recorded in a book. The researchers then read the remaining four transcripts independently, applying the already identified codes. They compared and discussed their reviews and in instances where new codes were identified, they made a decision on adding new codes to the existing codes. The final codes were entered into the coding database and analyzed with the corresponding quotations. The results were presented as diagrams, quotation tables and code frequency tables.

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Ethical Considerations

The University of Port Harcourt Teaching Hospital Ethics Committee granted approval for the study [UPTH/ADM/90/S. II/VOL.XI/1111]. Written informed consent was obtained from the participants before the study commenced. The researcher was the only one with a passcode to the password-protected computer where the data was kept. Written informed consent was also obtained from the participants in the FGDs. Permission was obtained to record the sessions with a voice recorder. The audio recordings were saved on a personal computer only accessible to the researcher and the results and outcomes of the study shared with them.

Study duration

The study duration was from February 2020 to January 2023.

RESULTS

In Table I, the demographic data show that 621(99.5%) respondents were males, while 3(0.5%) respondents were females. Marital status shows that 431(69.1%) respondents were married; 63(10.1%) respondents were separated; 48(7.7%) respondents were widowed; 43(6.9%) respondents were divorced; and 7(1.1%) respondents were single. For educational qualifications, 328(52.6%) of the respondents had tertiary secondary education, 258(41.3%) had secondary education, 19(3.0%) had primary education and 9(3.0%) of the respondents had no education. Furthermore, the table shows that 340(54.5%) respondents were junior school teachers, professional drivers and artisans, 217(34.8%) respondents were intermediate grade public servants and seniors school teachers, 39(6.3%) respondents were unemployed and 19(3.0%) of the respondents were senior public servants, large scale traders and businessmen.

Table II shows that source of money for treatment was from personal income in 316(50.6%) of the respondents, 228(36.5%) sourced for loans, 199(31.9%) of the respondents got money from friends, and 181(29.0%) received money from relatives. Other sources were employer 81(31.0%), sales of properties 31(5.0%) and contribution from communities 13(2.1%).

Table III shows that the respondents spend an average of N5896.3 \pm 12173.5 on transportation, N10613.3 \pm 18260.3 on feeding, N29481.3 \pm 60867.6 on admission, N11792.5 \pm 24347.1 on drugs, and N1179.3 \pm 2434.7 on cards. Also, the average direct non-medical cost was N16509.5 \pm 30433.8, the average direct medical cost was N42453.1 \pm 87649.4 and the average total cost of obtaining care was N58962.7 \pm 118083.2.

Table IV shows that 163(26.1%) respondents sacrifice money meant for school fees for health care, 55(8.8%)sold their assets, 22(3.5%) had school dropout, 131(21.0%) could not afford some treatment options and 142(22.8%) borrowed money to pay for health care.

Table V shows that 96(30.8%) respondents in PHALGA and 67(21.5%) respondents in OBALGA had sacrificed school fees or feeding for healthcare payment (X^2 =6.984, p=0.008), 43(13.8%) of the respondents in PHALGA and 12(3.8%) of the respondents in OBALGA had sold assets for healthcare expenditure (X^2 =19.162 p<0.001), 210(67.3%) of the respondents in PHALGA and 141(45.3%) of the respondents in OBALGA were not able to pay for admissions (X^2 =31.004, P<0.001). The income level was significantly associated with the occurrence of CHE (X^2 =23.396, P<0.001).

Figure I shows that majority of the participants articulated that the cost of healthcare was high in Rivers State, other participants were of the opinion that the cost of healthcare in Rivers State is not favorable, or affordable for the common man while a few felt the cost of healthcare came with financial strain. Only one participant indicated that the cost of healthcare was fair.

Results

Table I: Social Demographic Characteristics.

Figure 2 shows that most of the respondents were above the poverty line, 79(12.3%) of the study population were below the World Bank poverty line.

Table VI shows Focus group discussion experience relating to paying for healthcare, "The drugs they gave her was very high, I could not afford it" "I ended up paying more than I bargained for the last time I took my father to teaching hospital" "A single test I inquired about that was for N40,000, where do I get that kind of money out of other 7 tests" "When buying drugs after prescription, my money will not be enough" "I couldn't pay for the 4 prescribed laboratory tests as the cost was high"

Table VII shows that 16.3% of the respondents spent 10% or more of their household income on healthcare expenditure, catastrophic overshoot of 28.1% and poverty head count of 12.7%.

Variable	Frequency n=624	Percent (%)
Sex		
Males	621	99.5
Females	3	0.5
Marital status		
Single	7	1.1
Married	431	69.1
Separated	63	10.1
Divorced	43	6.9
Widowed	48	7.7
Cohabiting	32	5.1
Education		
No formal education	19	3
Primary	19	3
Secondary	258	41.3
Tertiary	328	52.6
Spouse education n=463		
No formal education	6	1.3
Primary	14	3
Secondary	282	60.9
Tertiary	161	34.8
Occupation		
Senior public servants,		
managers, large scale	19	3
traders, businessmen		
Intermediate grade public		
servants and senior school	217	34.8
teachers		
Junior school teachers,		
professional drivers,	340	54.5
artisans		
Unemployed, students,	39	63
subsistence farmers	57	0.5
Others	9	1.4

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Table II: Source of money for treatment by respondents.

Source	Frequency n=624	Percent (%)
Personal income	316	50.6
Sourced for loans	142	22.8
Friends	199	31.9
Relatives	181	29
Employer	81	13
Sales of properties	31	5
Contribution from community	13	2.1

Table III: Direct and Indirect cost of acquiring healthcare.

Variable	Mean	Standard deviation	\$
Transport	5896.3	12173.5	9.1
Feeding	10613.3	18260.3	16.3
Admission/Accommodation	29481.3	60867.6	45.4
Drugs	11792.5	24347.1	18.1
Card	1179.3	2434.7	1.8
Direct non-medical cost	16509.5	30433.8	25.4
Direct medical cost	42453.1	87649.4	65.3
Total cost of healthcare	58962.7	118083.2	90.7

Table IV: Effects of health care payment and guide to the choice of treatment.

Variable	Frequency n=624	Percent (%)
Sacrificed school fees or		
feeding for healthcare		
Yes	163	26.1
Sold assets for healthcare		
expenditure		
Yes	55	8.8
School dropout due to		
healthcare expenditure		
Yes	22	3.5
Cannot afford some treatment		
options		
Yes	131	21.0
What guides choice of		
treatment		
Money	558	89.4
Doctor's decision	50	8.0
Family's decision	16	2.6
Borrowed money because of		
medical treatment		
Yes	142	22.8
Where did you borrow from		
n=142		
Corporative society	19	13.4
Church	21	14.8
Family	35	24.6
Bank	42	30.0
Friends	49	34.5

V: Impoverishing effects of healthcare expenses and guide to the choice of treatment in the two LGA

Variable	PHA LGA n=312	OBA LGA n=312	X² (p-value)
Sacrificed school fees or			
feeding for healthcare			
Yes	96(30.8)	67(21.5)	6.984(0.008)*
Sold assets for healthcare			

expenditure			
Yes	43(13.8)	12(3.8)	19.162(<0.001)*
Able to pay for admission			
Yes	210(67.3)	141(45.3)	31.004(<0.001)*
Income			
< 100000	73(18.4)	324(81.6)	23.369(<0.001)*
>100000	29(12.8)	198(87.2)	
What determines your			
choice of treatment			
Money	289(92.6)	269(86.2)	8.717(0.013)*
Doctor's decision	15(4.8)	35(11.2)	
Family's decision	8(2.6)	8(2.6)	
Borrowed money because			
of medical treatment			
Yes	108(34.6)	34(10.9)	49.924(<0.001)*

*Statistical significanc



Figure I: Opinion about health care cost.



Figure 2: Poverty line graph using \$3.20 for low-income countries 26.

EXPERIENCE	QUOTATION		
	"The drugs they gave her was very high, I could not afford it"		
	"I ended up paying more than I bargained for the last time I took my father to		
	teaching hospital"		
The cost was above my budget	"A single test I inquired about that was for N40,000, where do I get that kind of		
	money out of other 7 tests"		
	"When buying drugs after prescription, my money will not be enough"		
D	"I couldn't pay for the 4 prescribed laboratory tests as the cost was high"		
Bereaved	"I lost my uncle because we had no money for healthcare"		
	"Borrowed money to make sure that she gets well"		
	"Had to borrow money for my health"		
	"I've even borrowed money from a friend of mine to visit the hospital"		
Borrowed money	"I have borrowed from my colleague at work to pay medical bills and it's not a		
	I m still paying up money I borrowed to sort my nospital bills		
	1 borrowed because the nospital bills aren't so pocket-iriendly		
Dropped out of school	My sister had to stay an extra year at nome and forfeited her admission into		
	The fore the second sec		
Exploited	I ney force us to pay what we don't have		
Desceribed descended and in	We felt exploited as the bill they gave us was quite enormous		
Prescribed drugs not sold in	"Most of those drugs are not found in the hospital, but you'll be surprised that		
liospitai	"My shursh some in and resound me"		
Received external support	"I quickly called a friend to send money to nay the medical hills"		
	"So Light resort to chemists whenever I'm sick"		
	"The high cost of physiotherapy sessions at the hospital made me patronize		
Seek other treatment options	local massagers"		
	"Reason why some sick neonle local concoction or self-medicate"		
	"Had to sell one of my cars to cover for medical expenses"		
	"I had to sell my land that I inherited from my late husband"		
Sold property	"Sold some of my expensive gold jewelries"		
	"I sold my refrigerator to pay a hospital bill"		
	"The cost and processes for payment are very cumbersome"		
	"The payment process is frustrating because you'll have to pay at different		
Stressful	points"		
	"I was stressed from the whole process the last time I was at UPTH to seek care		
	for my dad"		
	"Used my school fees to pay for a sibling who needed kidney transplant in		
Hand for de fan other mennesee	India"		
	"I've used money for food to pay hospital bills"		
	"Sacrificed my daughter's school fee at some point to treat my son"		
Used runds for other purposes	"Spent all my savings caring for my son with mental illness"		
	I" sacrificed money I was saving to own a car for my very sick brother"		
	"I sacrificed money for my feeding for my health, it was unplanned"		
	"I sacrificed my house rent because I had a surgery"		

Table VI: Experience relating to paying for healthcare.

DISCUSSION

In an attempt to access health care services, the respondents spend as much as N5896.3 \pm 12173.5 (\$9) on transportation. This may be due to hike in transportation fares due to the cost of obtaining premium motor spirit.^[8,9] Despite the unevenly geographical location distribution in healthcare service between urban and rural residents, urban residents still spend a lot on transportation to access health care services.^[10,11] The goal of ensuring universal health coverage may be far from being achieved among urban residents in Rivers State especially as it pertains to obtaining specialized healthcare services due to the cost of transportation.^[12]

The distance to health care facilities has necessitated some of the respondents to seek accommodation in the health facilities with a resulting effect of spending as high as 29481.3±60867.6 (\$45.4) for admission/accommodation expenses. This may have further worsened the burden on the respondents, This average cost of admission/accommodation was far higher than what was reported in previous studies,^[13] although the latter may not have considered the cost of accommodation for relatives and caregivers. According to previous studies in the United States, reducing the length of stay in hospital has a significant impact on the

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reduction of the cost of obtaining healthcare among patients discharged from an academic medical center.^[13]

A major component of the cost of obtaining health care is the cost of feeding. Patients and their caregivers often spend a lot on feeding during the period they access care; this is one aspect that has been neglected because it is not a direct medical expense and is rarely included as part of the package in most health insurance schemes.^[14,15] In this study, as high as 10613.3±18260.3 (\$16.3) was spent on the average by the respondents during the health care visits.

Drug cost amounted to an average of \$18 among urban residents. This is on the high side considering that most of the payments were made out of pocket because most of the population are not enrolled in the National Health Insurance Authority scheme. The cost of obtaining drugs has also been reported as a barrier to accessing healthcare services in previous findings in Nigeria.^[16,17]

The residents in urban area of Rivers State spend an average of 16509.5 ± 30433.8 (\$25.4) on direct nonmedical costs. A similar observation was reported among patients in Northern Nigeria.^[18] This may affect the health-seeking behaviour of urban residents because they have to make provision for all the various direct nonmedical cost in addition to the direct medical cost, they may incur from treatment directly. The average direct medical cost amounted to 42453.1 ± 87649.4 (\$65). The total cost of healthcare was estimated to be was N58962.7±118083.2. (\$90.7) which seems to be on the high side for a country where the minimum wage is about \$50^[18] and close to 40% of the population are poor, urgent attention is needed in the health sector.^[19]

The majority of the participants in the Focus Group Discussions articulated that the cost of healthcare was high in Rivers State, other participants believed that the cost of healthcare in Rivers State is not favorable, or affordable for the common man while a few felt the cost of healthcare came with financial strain. The participants felt that the cost of health care in River state was high and they can barely afford it. They believed the high cost of living in the state triggered the cost of health care. Most of them paid for health at the point of seeking care. Which may not be available at the point of need. Only one participant indicated that the cost of healthcare was fair. Considering that a lot of the respondent's spouses were students and unemployed much of the burden of paying for health care will lie on the heads of the household. Which may not be readily accessible at the time of emergency.

A lot of urban residents have faced some hardship due to cost of health care, such as spending money meant for the tuition fees of their wards on healthcare and borrowing, this corroborate with the finding in a similar study done in selected healthcare facilities in Ile-Ife South-Western Nigeria.^[8] Some of the respondents could not afford some treatment options that were prescribed by the physicians, the implication is that they may forgo the treatment thereby resulting to more suffering of the sick persons or they may opt for less effective medication which may take longer duration for the sick persons to recover. A similar consequence was reported in a study done among Rural and Urban Households in Oyo State South-Western Nigeria.^[2] The study showed that 16.3% (102) of the study participants spent more than 10% of their total income on healthcare expenditure, hence falling into catastrophic health expenditure and 79(12.7%) pushed below the world bank poverty line, this could be attributed to the mode of payment for healthcare which is out-of-pocket payment because some of the residents in the urban area had to sell their properties to pay for healthcare. Some of the respondents had to secure loan to off-set healthcare cost, this is consistent with the finding from previous study.^[2,8,25]

The choice of treatment is meant to be based on the physicians' prescriptions and recommendations, that is not however the case among urban residents in Rivers State, a lot of them considers the cost of obtaining treatment before they accept the.

Limitation of the study

This study did not describe the cost based on the nature of the healthcare needs. Cost of healthcare was assessed generally and this may not highlight the medical conditions that led to more costs of obtaining care. The study was prone to recall bias because the respondents had to recall expenses made up to one year prior to the interview. However, efforts were made to validate claims through repeating of questions to ensure consistency of response and reference to payment receipts when necessary. The data collection protocol provided for extensive documentation of health events as well as incomes and expenditure of households.

Study Implications

The risk of CHE among urban household is high and this is mainly attributed to near absence of financial risk protection in the event of illness episodes, low socioeconomic status and high number of dependents. Achieving universal health coverage in urban communities in Rivers State remains a mirage if concerted efforts are not made to address issues related to financial risk protection. This is of note among rural communities with low socio-economic status, high dependency ratio with the main mode of payment for health care being out-of-pocket at the point of access.^[7] Strategic options for changing this situation are the implementation of the Rivers State contributory health protection programme (RIVCHPP) which has immense potential to offering financial protection to resident to access health services thereby improving the chances of attaining universal health coverage. Further studies should probe into the consequence of out-of-pocket payment for health care in Rural Areas of Rivers State as there is evidence that out-of-pocket payment increases

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the risk of CHE among households with pediatric emergencies, acute illnesses in adults requiring hospitalization, household receiving essential obstetric care, and those with long-term medical conditions.[6,23] Regarding financial barriers, in addition to ensuring the of tax-financed, social availability assistance programmes, Participation in social insurance schemes can also be improved by offering subsidies to those living in poverty. The hidden costs of participation to accessing social protection programmes in general can be lowered by simplifying administrative procedures. A key policy area to reduce both rural poverty and inequalities is social protection. There is ample evidence of the positive impact of social protection on poverty and inequality reduction as well as on its ability to promote inclusion. Access to regular and adequate social protection benefits, prevents poverty and reduces vulnerability through the lifecycle. It reduces the need to rely on negative coping strategies such as pulling children out of school or selling assets when households face economic shocks.^[26]

CONCLUSION

The residents of urban region in Rivers State are far from achieving universal healthcare. The various direct medical and direct non-medical costs still limit the residents from fully accessing and utilizing various healthcare services. In a country with low health insurance coverage, more effort is needed to achieve universal health coverage, government needs to increase funding of the healthcare system in addition to widening the coverage of the health insurance Authority. These actions need to be taken quickly to avert the occurrence of catastrophic healthcare payments and reduce the sufferings of residents in Urban communities in Rivers State. Health insurance Authority needs to include direct non-medical costs to their premium package because a lot of patients incur high amounts of direct non-medical costs in an attempt to access healthcare. The situation may be more worrisome in the rural areas, hence there is need to replicate this study among rural residents in Rivers State.

Conflict of Interest: None.

Authors' contributions

All authors were involved in planning and implementation of the study. Data collection team was led by EFC.

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